

Our Commitment to Quality

The quality assurance program at Valenti Builders, referred to as Q⁶, is an exponentially powerful tool to enhance quality in construction projects. It is comprised of six distinct components used in tandem to assure our valued clients of exceptional quality. These components are:

1. The Quality Goal
2. Subcontractor Awareness Work Sessions
3. Subcontractor Endorsement
4. Valenti Builders Supervision
5. The Punchlist Re-defined
6. Technical Advisory Board

The Quality Goal

Quality is a mindset that must encompass every element of the building process, estimating, accounting, workmanship, and reporting. Q⁶ is a program designed to exponentially increase quality workmanship which is the element of the process most seen as the end product.

The goal of Q⁶ is to provide our clients with the highest quality standards available in the marketplace — without sacrificing cost or timeliness. Quality at Valenti Builders is a way of life that starts at the top in the form of a corporate goal, but is only effective if it is powered by a grassroots notion that quality workmanship is the norm.

Subcontractor Awareness Work Sessions

Valenti Builders invites subcontractors to attend formal and informal work sessions dealing with the issue of quality. These sessions focus on the misnomer that quality costs money. Our goal is to prove the cost effectiveness of a first time quality effort. Actual examples of sub-standard workmanship are discussed and examined. Time and cost studies are evaluated. Invariably, we can demonstrate that quality, in fact, saves money and time.

Subcontractor Endorsement

To effect a truly broad based effort, Valenti Builders requires its subcontractors to endorse its Quality Assurance Program in a significant manner. Subcontractor Agreements include an exhibit to the contract that outlines the responsibility of the Subcontractor as they related to quality standards.



Valenti Builders Supervision

The Valenti Builders Superintendent is the quarterback, facilitator, coach, and enforcer of the quality program. Quality standards are discussed at regular foreman meetings. The contractor responsibilities are reviewed, and Valenti Builders superintendents, along with subcontractor supervisors, prepare ongoing in-progress punchlists. All Valenti Builders superintendents are encouraged to call upon our technical advisors for support and assistance.

Valenti Builders believes that only a heightened awareness will truly enhance quality. Supervision of the schedule is critical, but an equal emphasis must be placed on quality. Quality efforts in fact are not only cost effective, but are also time efficient.

The Punchlist Re-defined

Valenti Builders has embraced a goal of “Zero Defects” ... a punchlist void of content. This goal may be unrealistic, but substantive progress requires such lofty objectives. How does Valenti Builders intend to achieve its objective? The Superintendent meets regularly with each foreman on the project, and together they prepare “In-Progress Punchlists.” These documents are circulated to the Valenti Builders Project Manager and to executives at the subcontractor’s main office. This procedure is critical to foster accountability and endorsement.

Technical Advisory Board

Many times, more than 20 trades participate on a given construction project. Even the best trained, most qualified superintendents may not be fully informed as to the best methods, technical nuances, and new product applications for each trade. Our Technical Advisory Board consists of experts who have been trained in his or her specific trade. They are tenured craftsmen or supervisors in their respective industries and extremely well informed in practical application.

The key to this element of Q⁶ is the availability of the Technical Advisory Board to our Superintendents and Project Managers on an as-needed basis for telephone consultations and jobsite visits.